

## Article 1. Applicability

1.1 All offers, orders and agreements by or with Wigli VOF (hereinafter: Wigli) are subject only to these General Sales Conditions (hereinafter: Conditions), to the exclusion of any other general terms and conditions. These Conditions have been filed with the Chamber of Commerce of Oost Nederland under number 30230067 and shall be made available free of charge on request.

1.2 Placing an order with Wigli.nl means accepting these Conditions.

1.3 Deviations from these Conditions are only valid if agreed upon in writing. In such event, all remaining provisions of these Conditions remain in force.

## Article 2. Offers/agreements

2.1 All offers made by Wigli are free of obligation. Wigli retains the right to adjust prices.

2.2 An agreement only becomes effective after Wigli has accepted your order. Wigli retains the right to refuse orders (giving reasons) or to attach particular conditions to delivery. If your order is not accepted, you will be notified thereof within ten (10) working days.

## Article 3. Prices and payments

3.1 All prices for the offered goods and services are listed in euros, inclusive of VAT and handling and shipping costs.

3.2 Shipping costs depend on the weight of the item and the destination.

3.3 Payment must be made prior to delivery and exclusively via iDeal.

## Article 4. Delivery

4.1 The delivery times listed on the website are indicative. You will receive your order with due speed and within no later than thirty (30) working days, unless indicated otherwise by Wigli. In the latter event, you will receive timely notification. This will entitle you to cancel the order without further charge, until the moment of delivery. Any failure to deliver within the delivery time does not entitle you to compensation.

4.2 Delivery is completed upon presenting the goods at the provided delivery address.

## Article 5. Intellectual and industrial property rights

5.1 All intellectual and industrial property rights attached to goods delivered by Wigli must be respected wholly and unconditionally.

## Article 6. Advertisements and liability

6.1 Goods must be inspected immediately upon delivery. Any defects should be reported in writing and with reasons to Wigli, no later than two (2) months following the discovery.

6.2 If, for whatever reason, you should decide to not want the Wigli item after all, you have the right to return the item to Wigli within seven (7) days of delivery and to dissolve the agreement. In such event, return shipments will only be accepted if the item's packaging is undamaged and the

plastic seal unbroken. Wigli will return the purchase amount to you within no more than thirty (30) days. The direct costs of the return shipment will be yours to bear.

#### Article 7. Orders/communication

7.1 Wigli will not be held liable for misunderstanding, damages to, delays in or incorrect receipt of orders and messages as a result of using Internet or other means of communication between you and Wigli, or between Wigli and third parties, except in the event of wilful or gross negligence on the part of Wigli.

#### Article 8. Miscellaneous

8.1 No rights may be derived from any lenient application of these Conditions by Wigli.

8.2 In the event that any of the provisions of these Conditions or of any other agreement with Wigli may prove invalid under any applicable legal requirement, the provision concerned shall be annulled and replaced by a new, comparable provision determined by Wigli.

8.3 Wigli is entitled to utilise third parties in executing your order.

8.4 Without prejudice to its remaining rights, in the event of force majeure Wigli is entitled to defer the execution of your order, or to dissolve the agreement without judicial intervention, by providing you with written notification thereof.

#### Article 9. Applicable law and competent judge

9.1 These Conditions and all rights, obligations, orders and agreements to which these Conditions apply, shall be governed by Dutch law only.

9.2 All disputes between parties shall be brought before the competent judge in the Netherlands only.